
RETURN POLICY

A request for return also known as an RGA must be filled out by the Order Entry Manager prior to pick up of products being returned. Then paperwork will be forwarded to the Shipper/Receiver who will make arrangements for pick up of return.

Product returns for credit or refund must be completed within 90 days of purchase. After 90 days they will be subject to a 30% restocking charge.

Any changes to this must be approved.

Special order products may not always be returned to stock. Please note that customers must be made aware of this before they order. Special order products require payment of 100% percent before order is processed. This does not apply to account customers; however, customers must be made aware of our re-stocking policy. If product can be returned, there is a 40% restocking fee for special items.

6.5.0